

Ramsgate

The Wellbeing Hub

Home to The Recovery Well, The Pod,
The Wellbeing Shop and other
holistic therapists

Therapist Room Hire Information

The Wellbeing Hub

5 Turner Street

Ramsgate

CT11 8NG

Tel: 01843 627049

Email: admin@thewellbeinghub.onmicrosoft.com

www.therecoverywell.co.uk

Welcome to The Wellbeing Hub

Our vision

Our aim is to help improve the health and wellbeing of the community by providing a hub that hosts a variety of therapy practitioners who offer high quality holistic therapies. By providing high quality accommodation and support to other therapists we hope to assist these professionals whilst offering a high standard to customers visiting the hub.

The Wellbeing Hub is a branch of The Recovery Well established by Sandra Daruwala in October 2019. The Hub has been open since April 2021 after a complete renovation.

Hire Rates



Manual Therapies/Treatment Room



Talking Therapies Room

£80 per full day (8 hours)
£50 per half day (4 hours)

9.30am – 5.30pm *
9.00am – 1pm 2pm – 6pm *

*(15-30 minutes either side for prep/clearing in addition included in price)

Out of Hours

Out of hours or additional hours is possible and will be charged at £15 per additional hour.

- Paper couch roll, tissues and teas and coffees for clients are included.

Once approved you will be able to check availability online and make bookings through the online booking system. To discuss your requirements, contact us on 01843 627049 or email admin@thewellbeinghub.onmicrosoft.com

Out of Hours Access

It is possible to use the hub out of hours on request. Please speak directly with Sandra Daruwala regarding this.

Reception Opening Times

Opening hours: 9am till 6pm Monday to Saturday. Bank holidays, Easter and Christmas will have different opening hours depending on staff availability.

Charges for Services

Copies:

A4 size: 0.06 per page black and white
0.12 per page coloured

For all other enquiries regarding our services, please contact reception

Capacity

The hub can accommodate up to 20 people including staff members.

Parking

There are double yellow lines in Turner Street and only paid parking in Broad Street. The nearest public car park is Staffordshire Street. Thanet District Council do various permits that could potentially make the cost lower.

Terms & Conditions

Bookings are accepted subject to pre-screen and confirmation that you are accepted as an approved therapist, completed booking form (online) and full payment of room hire. If any additional facilities are required in advance please speak with Sandra Daruwala.

In order to practice at The Wellbeing Hub, you and your clients must abide by the Health & safety policy that includes Covid guidance for close contact businesses as relevant at the time. Failure to do so will incur cancellation of the use of the space with no refund.

As this is a multi-use venue please respect others by keeping the noise and disruption to a minimum. Please do not leave your clients waiting unattended for more than 5 minutes max and if you're alone with another client and no staff or management are on site, please do not leave your client unattended for more than a few minutes.

You will be given 30 minutes to come in and prepare prior to your slot time and 30 minutes after.

If you require additional time out of the “usual” opening hours, please speak with Sandra Daruwala at least 5 working days in advance.

Cancellation Policy

In case of cancellation, a full refund will be provided if 14 or more days notice is given prior to booking date. If less than 7 days notice is given, you will receive a 50% refund. No refund within 48 hours.

Therapist Booking Process

Approved therapists will be given access to the online booking system and instructions on how to use it will be provided subsequently.

To discuss your requirements, contact us on 01843 627049 or email admin@thewellbeinghub.onmicrosoft.com